Cabarlah Markets

Frequently Asked Questions... We hope this helps.

as at Nov 2014

- Q. I've never been a stall holder before & I would like to know if I'm able to pick my own site or do we get an allocated site?

 A. Sites are allocated for you. However should you know the site number that you are interested in, then by all means request that site. We'll try to put you on that site, or somewhere close.
- Q. I am interested in booking a site at your next market. Our display needs to be 6m wide x 3m deep (rather than 4x4), do you have a site suitable or would a double site be needed and if so is second site discounted?
- A. All regular sites are 4m wide (frontage) and at least 4m deep. A few are deeper. All regular sites are the same price. If you can't fit on a 4m site then you'll need to book more sites. Unless you want to book 5 or 6 sites, there is very little chance of receiving a discount.
- Q. Hi. Is there a site available for upcoming markets?
- A. If you would like to attend the market make a booking in the month preceding the market. Book any sooner, and your booking will only get lost. If sites aren't available we'll contact you.
- Q. Do you supply tents or hire them or do we have to supply our own? Cheers.
- A. While many sites have shade for part of the day, it is wise that you bring your own shade, whether in the form of a market umbrella, a marquee or whatever. Remember it is your responsibility to secure your structure against wind gusts. It might be wise to bring seating. Cabarlah Markets has some tables available for hire, but bring your own shade and seats.
- Q. Can I setup on Saturday. What is my site number?
- A. Site numbers will be allocated closer to market day. A list, in alphabetical order, is left on the steps of the Burger Barn, near the Highway entry (next to the Hall). This list is available from about 2pm on Saturday afternoon. Some maps will be with the list. If the site allocated is not satisfactory, then you're welcome to camp in the arena, and see the crew on Sunday morning at the top gate of the arena between 5:30am and 7:30am. There is little point discussing site issues with the Saturday 'setup' crew.
- Q. What sort of insurance do I need? Who can provide it?
- A. Public Liability insurance for market stall holders is provided by several insurance companies. We do not provide any insurance cover for stall holders. It is recommended that you speak with an insurance agent, or conduct a search of the internet using your favourite search engine. This insurance is designed to protect you from claims made by customers as a result of incidents whilst on your site. In some cases it may be appropriate to also have Product insurance. The exact nature of your insurance requirements are best discussed with your insurance agent.
- Q. When do I pay?
- A. On Sunday morning. When you arrive on Sunday morning, enter the oval off Shostaki Road between 05:30 and 07:30, and someone will be at the top of the oval to take your fees, and advise you of your site location. If you camped overnight, someone will come to your site to collect your fees (& possibly camping fees), usually before 09:30. If you dont pay, this will be noted as a 'no show' and treated accordingly. You are welcome to come to the Burger Barn (near the Highway) to pay your fees after 11:00.
- Q. What time can we leave?
- A. What's the hurry? Aren't you here to make sales? All right then... You may pack up at anytime you desire. But there is to be ABSOLUTELY NO vehicle movement until after 12:30. Our Public Liability Insurance covers all the 'public' spaces, including the pathways upon which vehicles move. Should you break this rule, you will NOT be invited back. If there is an emergency then speak with someone in any of the food outlets to seek advice and if required an authorised pedestrian escort.
- Q. We would like to become Permanent Stall Holders. What do we do?
- A. You must book using either the Answering Service (07 4696 8152) or the Booking Form at the end of the web page (www.Cabarlah-Markets.org.au) AND attend for three consecutive months before you will be considered for Permanency. A few other things to consider: we generally dont make stall holders Permanent in December. When booking by email, Forwarding an old email doesn't help matters either. Turning up at the gate without a booking wont count towards Permanency. (Although, we're sure to find a spot for you). Once made Permanent, you MUST notify us when you are unable to attend, so that we can reallocate your site for that market. Should you fail to let us know of your inability to attend, it won't take much to become a Casual Stall Holder once again. For Casual stallholders, your bookings and attendance is shown on your receipt. Failures to attend are also shown on the receipt.

Also dont forget to have a good read of the details on our web site www.Cabarlah-Markets.org.au

Cabarlah Markets booking team.